



## **AppOne® Message for Customers Regarding COVID-19 Situation**

**ST. CLOUD, Minn. – April 3, 2020** – As the COVID-19 situation continues to unfold, AppOne® has released the following statement to keep customers apprised of the company’s ongoing response, as well as the measures being taken to preserve community safety.

The statement follows:

“To Our Valued Customers:

The AppOne Family is made up of associates, our customers, their respective families, and the communities we all serve. The health, safety, and well-being of all of these people is of utmost importance to us.

With this in mind, we have been closely monitoring the rapidly changing situation around COVID-19 (commonly referred to as coronavirus). We want to take this opportunity to update you on some of the measures that AppOne is taking to deal with the coronavirus (COVID-19) situation.

In addition to following the guidance provided by the CDC, we have taken steps to ensure that our associates can safely provide the high level of service you can come to expect from AppOne while taking into account your employees and your customers. We will continue to monitor the situation and may take further measures in the coming days. At this point, we can announce the following:

### **Continued Services**

COVID-19 has not impacted our ability to continue to provide you with the outstanding service that you expect from us. At the same time, we respect the needs for you to protect your employees and team members. If you would prefer that we reschedule or otherwise postpone in-person activity, we will certainly work with you to make those arrangements. AppOne stands with you to fulfill your business needs while making sure that we respect your people.

### **Health and Safety Measures**

AppOne has implemented additional health and safety measures for its employees. These include advising all employees who are ill to stay home, limiting non-essential visitors to our facilities, encouraging all employees who are at high risk to stay home, and suspending all non-essential work travel.

Additionally, we have increased the frequency of our office-cleaning regimen, especially in high traffic areas, encouraged our staff to practice good hygiene including following the recommendations from the CDC, and made additional accommodations for our employees to care for their families during this wave of school and other facility closures.

Please be assured that as the COVID-19 situation continues to evolve, AppOne will continue to closely monitor developments and take appropriate measures to mitigate the impact on our associates and our customers.

While these may be trying times, we will all stand together to get through this and live up to the best of our values and commitments. We wish the best for you, your employees, and your families. Please do not hesitate to contact us at 877-277-6631 with any feedback or concerns.

Thank you for being part of the AppOne Family.”

**About AppOne**

AppOne is a leading provider of workflow and productivity solutions, services, and specialized software to streamline the indirect lending process for lenders, service companies, manufacturers, and dealers (e.g. recreational vehicle ("RV"), marine and power sports). The company is headquartered in St. Cloud, Minnesota. (<https://www.appone.net/>)

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